**Real Life Incident: Questionnaire**

This form is developed to provide those who have used a MineARC Refuge Chamber the opportunity to share their stories and experiences. There are seven short sections on the form which should take approximately 15 minutes to complete; please add as much detail as are you are comfortable.

We appreciate the time you have taken to complete the form. For further information, please contact marketing@minearc.com.au

Personal and company details will not be used without permission, and you can select to remain anonymous in the last section of the form.

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| --- |
| **Section 1: Your Details**  |
| Name: | Click here to enter text. |
| Email address:  | Click here to enter text. |
| Company:  | Click here to enter text. |
| Job Title:  | Click here to enter text. |
| Primary Industry: |
| [ ]  Hard Rock Mining | [ ]  Coal Mining | [ ]  Tunnelling | [ ]  Petrochemical |
| [ ]  Disaster Relief | [ ]  Other, please specify: Click here to enter text. |
|  |
| **Section 2: Incident Details**  |
| Site where incident occurred: | Click here to enter text. |
| Location of site: | Click here to enter text. |
| Date of incident:  | Click here to enter a date. |
| Details of the incident - What was the hazard? How did it occur? What did you do? |
| Click here to enter text. |
|  |
| **Section 3: The Refuge Chamber**  |
| What type of chamber did you use? i.e. TunnelSAFE Standard 12 person, MineSAFE Compact 4 person |
| Click here to enter text. |
| Did you have to travel far to reach the chamber? |
| [ ]  0m - 250m (0mi - 0.155mi) | [ ]  250m - 500m (0.155mi - 0.31mi)  | [ ]  500m - 750m (0.31mi - 0.46mi) |
| [ ]  750m - 1km (0.46mi - 0.62mi) | [ ]  Over 1km (0.62mi) |  |
|  |
| How many people were inside the chamber during the emergency? |
| [ ]  Only me | [ ]  2 | [ ]  3 | [ ]  4 | [ ]  5 | [ ]  6 | [ ] 7 | [ ]  8 |
| [ ]  9 | [ ]  10 | [ ]  Over 10, please specify: Click here to enter text. |
|  |
| How long were you inside the refuge chamber? |
| [ ]  0 - 1 hour | [ ]  1 - 3 hours | [ ]  3 - 6 hours | [ ]  6 - 9 hours |
| [ ]  9 - 12 hours | [ ]  12 - 15 hours | [ ]  15 - 18 hours | [ ]  18 - 21 hours |
| [ ]  21 - 24 hours | [ ]  24 - 36 hours | [ ]  Over 36 hours, please specify: Click here to enter text. |
|  |
| Did you have any means of communicating with the surface during entrapment? e.g. GuardIAN, phone*Please select all applicable options.* |
| [ ]  Yes - via phone | [ ]  Yes - via GuardIAN | [ ]  Yes - via radio | [ ]  No |
|  |
| Did you have to use the scrubber and oxygen cylinders at any point? |
| [ ]  Yes | [ ]  No |  |
|  |
| How did you find the refuge chamber in regards to safety and comfort? |
| Click here to enter text. |
| Did you feel confident in operating the refuge chamber? Had you had adequate training? |
| Click here to enter text. |
| What level of refuge chamber training did you receive during your induction? *Please select the most relevant option.* |
| [ ]  I was not made aware of the refuge chamber or provided training |
| [ ]  It was briefly mentioned during site induction, but no formal training was provided |
| [ ]  An short training session was provided |
| [ ]  I was given extensive training refuge chambers and how to operate them |
| [ ]  Other, please specify:  |
|  |
| How often does your mine sight run refresher courses for the refuge chamber? *Please select the most relevant option.* |
| [ ]  Once a month | [ ]  Once every three months | [ ]  Once every six months |
| [ ]  Once a year | [ ]  Never | [ ]  Other, please specify: Click here to enter text. |
|  |
| **Section 4: Your Experience**  |
| How did you feel during your period of entrapment? What did you do to pass the time? |
| Click here to enter text. |
| Tell us about what happened when the rescue team came in to bring you to the surface. How did you feel? |
| Click here to enter text. |
| Did the experience change you or your behaviour in any way? Is there anything you value more/less?  |
| Click here to enter text. |
| Have you previously shared your experience with anyone outside of your mine sight? *Please select all applicable options.* |
| [ ]  Partner | [ ]  Children | [ ]  Close friends | [ ]  Colleagues |
| [ ]  Work supervisor | [ ]  Counsellor/ Psychologist  | [ ]  I have not told anyone |
|  |
| When on site, what do you look forward to most about going home? |
| Click here to enter text. |
| If there was one thing you could let people know about refuge chambers and your experience, what would it be? |
| Click here to enter text. |
|  |
| **Section 5: Safety**  |
| What improvements could be made to current safety standards and products? Is there anything you think is lacking? |
| Click here to enter text. |
| What value do you place on safety in your work environment? |
| Click here to enter text. |
|  |
| **Section 6: General** |
| What are you doing now? Are you still working at the same site/industry? Did the outcome of the event give you the confidence to stay in the industry? |
| Click here to enter text. |
| Any further comments you would like to add? |
| Click here to enter text. |
|  |
| **Section 7: Contact Permission & Authorisation** |
| I am available to be contacted for phone or video interviews |
| [ ]  Yes | [ ]  No |  |
| Please select the level of anonymity you would prefer. |
| [ ]  I would like to remain anonymous |
| [ ]  I give permission for my first name to be published |
| [ ]  I give permission for all my details to be published |

**Authorisation and Release Information**

*I understand the above information, and all supporting materials and images, may be used in connection with publications and promotions of MineARC Systems across all mediums and platforms;*

*I permit MineARC Systems including its authorised employees, agents and representatives, and its affiliates (collectively, “MineARC Systems”), the right to use and distribute publically my name, information, likeness and all supporting materials provided, in whole or in part, individually or in conjunction with other materials, in any media now known or later developed, and for use in any commercial or lawful business purpose related to MineARC Systems, including, without limitation, in advertising, public relations and education.*

*In addition, I waive any right to inspect or approve the finished product, including written copy and visual content where the above information may appear. I agree that the photographs, video, images, audio recording, written statements and likeness become the property of MineARC Systems, who shall own all rights to such materials, and may not be returned to me. I understand that I will not have any rights of ownership to such photographs, video, images, audio recording, written statements and likeness.*

*I waive the right to receive any payment, royalties or other compensation, for signing this authorisation and release.*

*I at this moment release, waive, and discharge MineARC Systems and its successors, from any and all demands or claims that I have or may have to arise out of or in connection with the use of photographs, video, images, audio recordings and written statements.*

*I have read the authorisation and release information and give my consent for the use as stated above.*

Signature: Click here to enter text.

Name: [First Name] [Last Name]. Date: Click here to enter a date.